

## Selling - What If I Have A Problem With Using The Auction Device I have Rented?

Contributed by Administrator  
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Please be certain to read the instructions for using the auction device carefully! Second Life items must have transfer permissions enabled in order for the auction device to work. Detailed instructions are provided here on the BidSL website and in a note card each time you touch an available auction unit. Please be aware that our terms of service state that BidSL will not be liable for technical problems beyond our control. Second Life can have periods of instability that in the past have caused problems with payments, inventory, access, and items lost upon attempting to transfer. BidSL has thoroughly tested the auction unit scripts to ensure that both sellers and bidders have a safe and enjoyable experience with them. However, BidSL has no control over Second Life technical factors that could interfere with the auction unit's correct functioning. Therefore, BidSL cannot offer refunds for auction device rentals and warns sellers that they use the auction device at their own risk. Please do not auction something that you cannot afford to lose!

BidSL will make every effort to temporarily close off auction unit rentals if it appears that Second Life technical problems may be interfering with their correct functioning. If you notice a problem, please contact BidSL support as soon as possible to make us aware of it.